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Future Strategy of Mega Hubs

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1. The Hub - Amsterdam Airport Schiphol



Amsterdam Airport Schiphol: The Hub in 2024



Hub of **KLM**
(SkyTeam)



301 direct
destinations



66.8 million
passengers



1.492 million
tonnes of cargo



473.815 aircraft
movements



36,3% transfer
passengers



~ €35 billion of
economic impact

Our Facilities

- Total surface 2,787 ha (6,886 acres)
- 5 main runways (3300m – 3800m) and 1 short runway for general aviation (2000 m)
- Central terminal area with Airport City & two cargo zones
- One-roof passenger terminal (~550.000 m²; original design capacity of 55-60 mppa)
- **45 minute** minimum connecting time
- 98 connected and 110 remote aircraft stands





Our Challenges

- Aging facilities - opened in 1967 and gradually expanded (last major capacity expansion in 2005)
- Space constraint terminal area
- Aircraft Movements capped at 500.000 movements (anticipated to be reduced to 478.000 movements)
- 25% upgauging of aircraft till 2025
- Societal and political pressure to reduce aviation's environmental and noise impact
- Tight labour market



2. Our Strategic Focus



Connecting your world

Creating the world's **most sustainable** and **high quality** airports



Quality of
Network



Quality of
Life



Quality of
Work



Quality of
Service



Enablers

Safety first

Robust organisation

The background image shows a wide-angle view of an airport runway under a clear blue sky with scattered white clouds. In the foreground, a dense bed of bright yellow lilies is in bloom. In the middle ground, a multi-lane highway runs parallel to the runway, with blue overhead road signs and a black sign with a white arrow pointing right. A tall, white air traffic control tower with a glass-enclosed observation deck and a white dome on top stands prominently on the right side of the runway. Another smaller control tower is visible in the distance to the right. The overall scene is bright and clear.

3. Our Plans



Realising our Strategy



Invest (heavily) in **renovation and expansion** of our assets. In particular the passenger terminal to improve the passenger experience and reliability (on time performance) while accommodating the growth.



Reduce labour dependency in collaboration with our partners through new technologies (innovations) and data.



Remain **competitive** with other European Hubs by cost consciousness delivery.

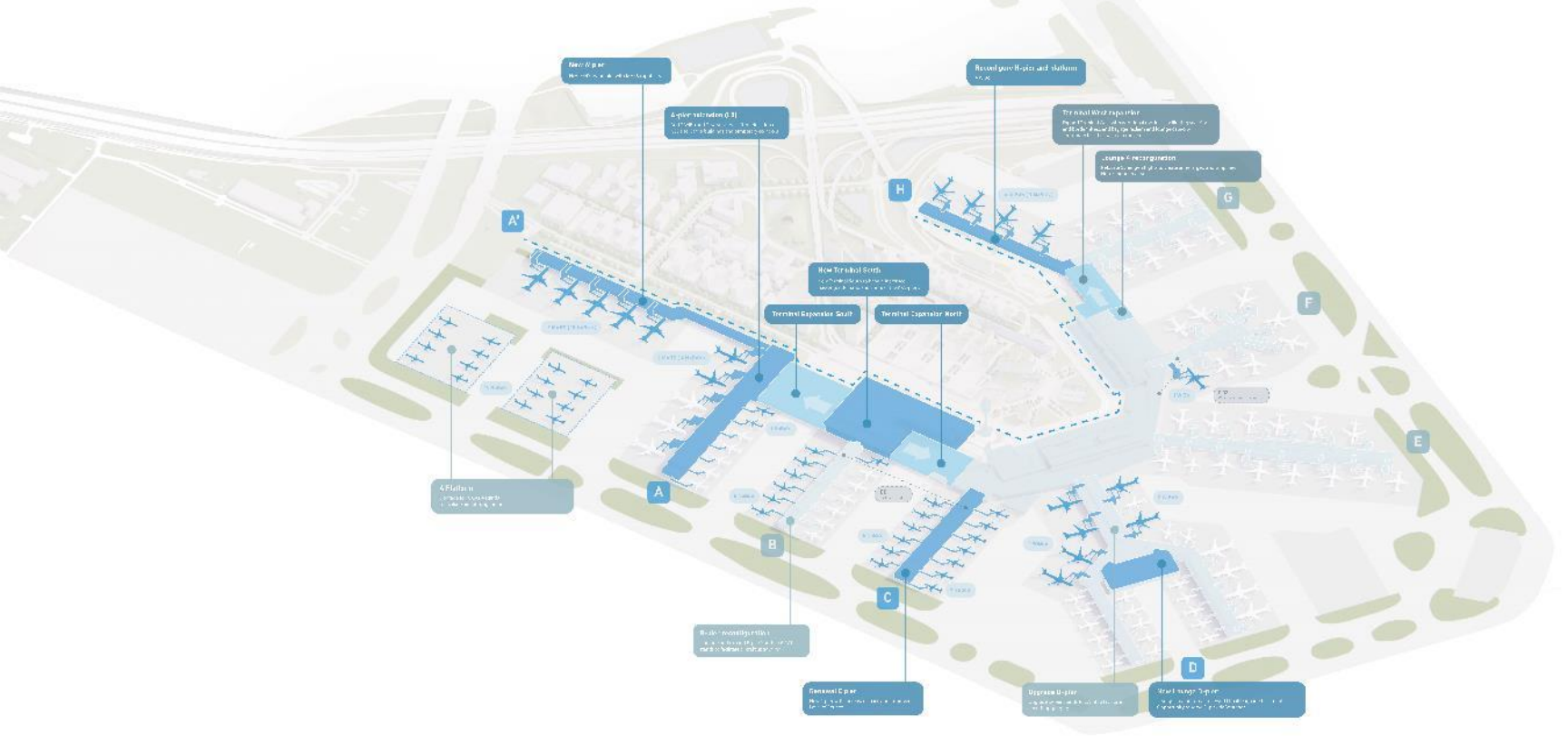


We **minimize our impact** on our neighbours and the environment (noise, CO2 emissions, etc) through a green buildings and electrified mobility and stimulate our partners to do the same



Deliver **exceptional and reliable** passenger journeys – by getting the basics right en delivering the “Wow” factor

Redevelopment of the Hub Schiphol



Thank you!

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